



Hospitality & Tourism Management I

Mrs. Lane

2024-2025

Course Outcome:

Hospitality and Tourism Management I is the foundational course for students interested in careers within the hospitality and tourism industry. The course allows students to explore the career opportunities and fundamental principles that guide the organization and management of the hospitality and tourism industry. Upon completion of this course, students will be proficient in the foundations of hospitality and tourism, industry segments, business concepts and operations, role of marketing, and customer relations.

Explanation of Student Requirements to complete this class.

- Students are responsible to bring classroom supplies within a week of starting class.
- Students are required to complete assignments when they are given. If a student is absent from class, they will have five days to make up missed assignments.
- Students will participate in school based enterprise (Daily Grind Coffee Shop, Catering, and workplace simulations)
- Students will have the opportunity to earn OSHA 10 Certification as well as ServSafe Food Handler Certification, which are both recognized by the state of Tennessee as Industry Credentials.

Student CTSO

Students enrolled in this course will be eligible to join Skills, USA. SkillsUSA is the #1 workforce development organization for students. Skills empower students to become skilled professionals, career-ready leaders and responsible community members. Select students will compete at TN State Skills in Chattanooga in the spring.

Literacy:

We will read at least twice per week in this class. Reading material will be determined by the teacher. We will have a writing assignment at least once per week in this class.

Materials Needed:

- *Large Binder (1.5")*
- *Notebook paper (college ruled)*
- *Dividers, at least 18*
- *Pen and pencil EVERY SINGLE DAY*



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Assessment:

Grading Scale:

A = 90 – 100

B = 80 – 89

C = 70 – 79

D = 60 – 69

F = Below 60

Make Up Work:

If absent, **it is the student's responsibility to make up any missed assignments, tests, etc.** Students may discuss missed assignments with me before or after class. Students may not use instructional time to discuss make up work. Students have five days to complete missed assignments.

General Expectations of Students:

Attendance Policy:

Attendance is important in order for you to be successful in class and in the workplace. Class will begin as soon as the tardy bell rings and will end as soon as the bell to dismiss class rings. Please make sure that you are in your seat and ready to begin thinking and learning at the beginning of class. Each student will begin the year with a 100 for the class participation grade. Each absence or refusal to participate in class will deduct 2 points from the score. This includes excused as well as unexcused absences. Field trips or participation in athletic events do not count. Final Exams for 1st Block will be Dec 20, 2024 and May 21, 2025. Final Exams for all other classes will be May 20 & 21, 2025, depending on schedule. Please make a note of these dates in your calendar.

Tardy Policy:

You will be counted tardy if you are not in the classroom, with all classroom materials, when the bell rings. 3 tardies will equal a write-up and lunch detention.

Cell Phone Policy:

Cosby High School has adopted a NO Cell Phone Policy. Students will not have access to their electronic devices during the school day. This includes cell phones, smart watches, tablets, or other electronic devices.



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Leaving the Classroom:

When leaving the classroom students must get permission from the teacher. Use the restroom between classes. If necessary, students will have a limited number of bathroom passes issued each 9-week period. If bathroom visits become an issue, the parent will be asked to meet with the teacher and develop a plan to move forward.

Student Expectations

1. I do not give extra copies of things. If you lose it, you write it!
2. I can only give out Band-Aids.
3. You may not go to the parking lot to get something.
4. My desk is off limits. This includes the area behind it.
5. You are expected to be in your seat and ready for class to begin with the tardy bell rings.
6. Be prepared.
7. Be courteous and respectful of others and their belongings.
8. Please do not form a line at the door before the dismissal bell rings.

Honor Code:

Academic honesty: is demonstrated by students when the ideas and the writing of others are properly cited; students submit their own work for tests and assignments without unauthorized assistance; students do not provide unauthorized assistance to others; and students report their research or accomplishments accurately. Any student that is not following the honor code will receive a grade of zero. Any student allowing another student to copy their work will also receive a grade of zero.

General Expectations of the Teacher:

Communication Strategy:

If you have any comments or concerns about your child's progress in my class please feel free to contact me.

Phone: (423) 487-5602

Email: lanem1@cocke.k12.tn.us

It is important that I am made aware of any needs the student has that are not currently being addressed. The student should speak with me and ask for accommodations when necessary. This includes seating arrangements, hearing or vision difficulties, or any other situation that would take away from student learning.

If you need tutoring or extra help, you may make arrangements at least one day in advance to come in before or after school.



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The textbook for this class is Hospitality & Tourism Management, Second Edition, published by American Hotel & Lodging Educational Institute (AHLEI) and the National Restaurant Association. We will also be using the ServSafe Coursebook as well as the 29 CFR 1910 OSHA General Industry Regulations text.

Videos that may be viewed include:

Ratatouille

Grand Hotel

Maid in Manhattan

The Grand Budapest Hotel

The Best Exotic Marigold Hotel

Hotel

The Devil Wears Prada

Salt, Fat, Acid, Heat

The Founder

Last Holiday

The Hundred Foot Journey

Julie and Julia

The Food Network TV Shows (Chopped, Kids Baking Championships, etc.)